



NEW

Now available with:

MICHELIN X[®] WORKS[™]
Z & D 13R22.5

MICHELIN X[®] WORKS[™]
HD Z & D 13R22.5

MICHELIN X[®] WORKS[™]

TYRE DAMAGE GUARANTEE*

Available with selected **MICHELIN X[®] WORKS[™]** truck tyres.*

MyAccount

To make any claims, please log on or sign up to
MICHELIN MyAccount at: myaccount.michelin.eu

*Full terms and conditions apply – see reverse.



MICHELIN

MICHELIN X® WORKS™ TYRE DAMAGE GUARANTEE*

MyAccount

- 1 Sign up or log into MICHELIN MyAccount myaccount.michelin.eu
- 2 Should you have any accidentally damaged tyres, go to MyAccount and register your claim. Then drop off your damaged tyres at your dealer.
- 3 Once your claim is validated, you will be notified confirming the guarantee has been approved along with the amount of your refund*
- 4 Claim your refund at your dealer via credit on your customer account.



*GENERAL TERMS AND CONDITIONS - X® WORKS™ 2020 ACCIDENTAL DAMAGE GUARANTEE

1. DEFINITIONS

For the purpose of this guarantee, the following definitions apply:

Accidental Damage means any accidental damage that occurs to a Tyre (defined below) that has been used in accordance with the manufacturer's guidelines in the correct conditions of use for the Tyre that is not repairable and makes the Tyre unusable. For the avoidance of doubt, Accidental Damage does not include damage caused by mechanical defects of the vehicle, road traffic accidents, mechanical incidents, defective tyre repairs, acts of vandalism, fire or natural disasters;

Beneficiary means an End User who has purchased new Tyres from a Professional Tyre Distributor or purchased a new vehicle fitted with such Tyres, between 1 January 2020 and 31 December 2020 (inclusive) in the UK

Credit Note means a credit issued by Michelin in accordance with the terms and conditions of this guarantee for Accidental Damage to a Tyre and provided to a Professional Tyre Distributor for passing on to the Beneficiary;

End user means a company that conducts its haulage business using a fleet of HGVs that it owns and manages at its own cost; and

Professional Tyre Distributor is a professional tyre distributor with a direct account with Michelin in the UK.

2. TYRES COVERED BY THE X® WORKS™ GUARANTEE

The following MICHELIN new tyres used according to the manufacturer's guidelines as outlined in the Michelin technical data book are covered by this guarantee (each a **Tyre**, in rim sizes 17.5", 19.5" or 22.5")

13R22.5 X® WORKS™ XZY	315/80R22.5 X® WORKS™ Z
13R22.5 X® WORKS™ XDY	315/80R22.5 X® WORKS™ D
315/80R22.5 X® WORKS™ XZY	385/65R22.5 X® WORKS™ T
315/80R22.5 X® WORKS™ XDY	13R22.5 X® WORKS™ HD Z
315/80R22.5 X® WORKS™ HD Z	13R22.5 X® WORKS™ HD D
315/80R22.5 X® WORKS™ HD D	13R22.5 X® WORKS™ Z
315/80R22.5 MICHELIN X® FORCE™ ZH	13R22.5 X® WORKS™ D
295/80R22.5 X® WORKS™ Z	13R22.5 X® FORCE™ XZH2R
295/80R22.5 XDY+ PIL	315/80R22.5 X® WORKS™ XZY REMIX
385/65R22.5 XZY 3	315/80R22.5 X® WORKS™ XDY REMIX
445/65R22.5 XZY 3	385/65R22.5 XZY 3 REMIX
325/95R24 X® WORKS™ XZ	325/95R24 X® WORKS™ XD

3. ELIGIBILITY AND LIMITS OF THE X® WORKS™ GUARANTEE

3.1. This guarantee only applies to Tyres that incur Accidental Damage between 1 January 2020 and 31 December 2020. Michelin's decision on what constitutes Accidental Damage is final.

3.2. Tyres are covered by this guarantee until half-worn, in compliance with the original depths of rubber stipulated in the calculation referred to below.

3.3. The DOT number appearing on the sidewall of the Tyre must be greater than or equal to 0115 at the time of claim.

4. PROCEDURE AND REIMBURSEMENT

4.1. The Beneficiary must purchase the Tyre between 1 January 2020 and 31 December 2020.

4.2. If the Beneficiary believes that the Tyre is damaged in accordance with the definition of Accidental Damage, the Beneficiary must log onto MyAccount (or MyPortal as the case may be) and identify the damaged Tyre in question from a list of eligible products and select the relevant Professional Tyre Distributor they wish to use to process the guarantee claim.

4.3. Provided that the claim meets the conditions set out in this guarantee and cannot be repaired and the Professional Tyre Distributor accepts the claim, a Credit Note will be issued by Michelin to the Professional Tyre Distributor in accordance with the calculations set out in the table below relating to the tread remaining on the damaged Tyre.

4.4. The Professional Tyre Distributor will then pass the Credit Note on to the Beneficiary.

4.5. The Beneficiary must send the damaged Tyre to the Professional Tyre Distributor within 7 days.

4.6. By accepting the procedure for Michelin to process the claim, the Beneficiary accepts the transfer of ownership of the damaged Tyre to Michelin.

4.7. Michelin will examine the damaged Tyre on receipt of the Tyre from the Professional Tyre Distributor to confirm that the damage is covered by this guarantee. Michelin will monitor the Beneficiary's use of this guarantee and if Michelin determines that the damage is not covered by this guarantee or that the remaining tread calculated by the Beneficiary is incorrect, Michelin reserves the right to exclude the Beneficiary from making claims under guarantee [Michelin's decision on this is final].

4.8. The Credit Note is established on the basis of the reimbursement of a lump sum per Tyre calculated according to the following scale: The remaining tread depth, in accordance with the table opposite, is:

- equal to or greater than 90% of the OTD – Credit Note: 100% of Reference Price;
- less than 90% but no less than 50% of the OTD – Credit Note: 75% of Reference Price;
- less than 50% of OTD - No Credit Note applicable.

4.9. The Beneficiary is kept informed of progress by processing the claim on MyAccount (or MyPortal as the case may be)

4.10 For the avoidance of doubt, the cost of service operations in connection with Tyre replacement are met by the Beneficiary (for example, travel, call-out charges, removal and replacement costs etc.).

5. GENERAL

5.1. The Beneficiary's statutory rights are not affected by the terms of this guarantee.

5.2. The issue of any Credit Note under this guarantee is not an admission of liability by Michelin.

5.3. Michelin shall have no responsibility for any further damage or costs which may be incurred.

5.4. Michelin reserves the right to modify/remove this guarantee at any point with immediate effect by updating these terms and conditions on MyAccount (or MyPortal as the case may be).

TYRE	Original Tread Depth (OTD)	100% - 90% of OTD	<90% - 50% of OTD	<50% of OTD	Reference Price
13R22.5 X® WORKS™ XZY	18mm	18mm - 16.21mm	16.2mm - 9.01mm	9mm and below	£436
13R22.5 X® WORKS™ XDY	22.5mm	22.5mm - 20.26mm	20.25mm - 11.26mm	11.25mm and below	£436
315/80R22.5 X® WORKS™ XZY	16.2mm - 9.01mm	16mm - 14.41mm	14.4mm - 8.01mm	8mm and below	£420
315/80R22.5 X® WORKS™ XDY	9mm and below	22mm - 19.81mm	19.8mm - 11.01mm	11mm and below	£420
315/80R22.5 X® WORKS™ HD Z	16mm	16mm - 14.41mm	14.4mm - 8.01mm	8mm and below	£420
315/80R22.5 X® WORKS™ HD D	22mm	22mm - 19.81mm	19.8mm - 11.01mm	11mm and below	£420
315/80R22.5 MICHELIN X® FORCE™ ZH	20.5mm	20.5mm - 18.46mm	18.45mm - 10.26mm	10.25mm and below	£493
295/80R22.5 X® WORKS™ Z	17mm	17mm - 15.31mm	15.3mm - 8.51mm	8.5mm and below	£425
295/80R22.5 XDY+ PIL	20mm	20mm - 18.01mm	18mm - 10.01mm	10mm and below	£440
385/65R22.5 XZY 3	17.7mm	17.7mm - 15.94mm	15.93mm - 8.86mm	8.85mm and below	£415
445/65R22.5 XZY 3	18.5mm	18.5mm - 16.66mm	16.65mm - 9.26mm	9.25mm and below	£624
325/95R24 X® WORKS™ XZ	19mm	19mm - 17.11mm	17.1mm - 9.51mm	9.5mm and below	£530
325/95R24 X® WORKS™ XD	22mm	22mm - 19.81mm	19.8mm - 11.01mm	11mm and below	£530
315/80R22.5 X® WORKS™ Z	16mm	16mm - 14.41mm	14.4mm - 8.01mm	8mm and below	£420
315/80R22.5 X® WORKS™ D	20mm	20mm - 18.01mm	18mm - 10.01mm	10mm and below	£420
385/65R22.5 X® WORKS™ T	17mm	17mm - 15.31mm	15.3mm - 8.51mm	8.5mm and below	£400
13R22.5 X® WORKS™ HD Z	17mm	17mm - 15.31mm	15.3mm - 8.51mm	8.5mm and below	£436
13R22.5 X® WORKS™ HD D	21.8mm	21.8mm - 19.63mm	19.62mm - 10.91mm	10.9mm and below	£436
13R22.5 X® WORKS™ Z	17.8mm	17.8mm - 16.03mm	16.02mm - 8.91mm	8.9mm and below	£436
13R22.5 X® WORKS™ D	21.5mm	21.5mm - 19.36mm	19.35mm - 10.76mm	10.75mm and below	£436
13R22.5 X® FORCE™ XZH2R	22mm	22mm - 19.81mm	19.8mm - 11.01mm	11mm and below	£530
315/80R22.5 X® WORKS™ XZY REMIX	16mm	16mm - 14.41mm	14.4mm - 8.01mm	8mm and below	£278
315/80R22.5 X® WORKS™ XDY REMIX	22mm	22mm - 19.81mm	19.8mm - 11.01mm	11mm and below	£278
385/65R22.5 XZY 3 REMIX	17.7mm	17.7mm - 15.94mm	15.93mm - 8.86mm	8.85mm and below	£270