



**MICHELIN X<sup>®</sup> MULTI<sup>™</sup>  
AND X<sup>®</sup> MULTIWAY<sup>™</sup>  
TYRE DAMAGE GUARANTEE\***

Valid on any MICHELIN X<sup>®</sup> MULTI<sup>™</sup> and X<sup>®</sup> MULTIWAY<sup>™</sup> truck tyres.\*

**MyAccount**

To make any claims, please log on or sign up to  
MICHELIN MyAccount at: [myaccount.michelin.eu](https://myaccount.michelin.eu)

\*Full terms and conditions apply – see reverse.





# MICHELIN X<sup>®</sup> MULTI<sup>™</sup> AND X<sup>®</sup> MULTIWAY<sup>™</sup>

## TYRE DAMAGE GUARANTEE\*

**1** Sign up or log into MICHELIN MyAccount [myaccount.michelin.eu](https://myaccount.michelin.eu) 

**2** If they are damaged accidentally, go to MyAccount and activate the Damage Guarantee. Should you have any accidentally damaged tyres, go to MyAccount and register your claim. Then drop off your damaged tyres at your dealer\*.

**3** Once your claim is validated, you will be notified confirming the guarantee has been approved along with the amount of your refund\*

**4** Claim your refund at your dealer via credit on your customer account.

### \*GENERAL TERMS AND CONDITIONS - X<sup>®</sup> MULTI<sup>™</sup> 2020 ACCIDENTAL DAMAGE GUARANTEE

#### 1. DEFINITIONS

For the purpose of this guarantee, the following definitions apply:

**Accidental Damage** means any accidental damage that occurs to a Tyre (defined below) that has been used in accordance with the manufacturer's guidelines in the correct conditions of use for the Tyre that is not repairable and makes the Tyre unusable. For the avoidance of doubt, Accidental Damage does not include damage caused by mechanical defects of the vehicle, road traffic accidents, mechanical incidents, defective tyre repairs, acts of vandalism, fire or natural disasters;

**Beneficiary** means an End User who has purchased new Tyres from a Professional Tyre Distributor or purchased a new vehicle fitted with such Tyres, between 1 January 2020 and 31 December 2020 (inclusive) in the UK

**Credit Note** means a credit issued by Michelin in accordance with the terms and conditions of this guarantee for Accidental Damage to a Tyre and provided to a Professional Tyre Distributor for passing on to the Beneficiary;

**End user** means a company that conducts its haulage business using a fleet of HGVs that it owns and manages at its own cost; and

**Professional Tyre Distributor** is a professional tyre distributor with a direct account with Michelin in the UK.

#### 2. TYRES COVERED BY THE X<sup>®</sup> MULTI<sup>™</sup> GUARANTEE

The following MICHELIN new tyres used according to the manufacturer's guidelines as outlined in the Michelin technical data book are covered by this guarantee (each a **Tyre**, in rim sizes 17.5", 19.5" or 22.5")

385/65R22.5 X <sup>®</sup> Multi <sup>™</sup> T	275/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Z
385/55R22.5 X <sup>®</sup> Multi <sup>™</sup> T	275/70R22.5 X <sup>®</sup> Multi <sup>™</sup> D
385/65R22.5 X <sup>®</sup> MultiWay <sup>™</sup> HD XZE	295/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE
11R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	295/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE
11R22.5 X <sup>®</sup> Multi <sup>™</sup> D	315/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE
12R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	315/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE
315/70R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XZE	315/60R22.5 X <sup>®</sup> MultiWay <sup>™</sup> XD
315/70R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE	295/60R22.5 X <sup>®</sup> MultiWay <sup>™</sup> XD
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> D
305/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	385/65R22.5 X <sup>®</sup> Multi <sup>™</sup> F
385/55R22.5 X <sup>®</sup> Multi <sup>™</sup> F	385/55R22.5 X <sup>®</sup> Multi <sup>™</sup> T2
275/80R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	275/80R22.5 X <sup>®</sup> Multi <sup>™</sup> D
205/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	205/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D
215/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	215/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D
225/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	225/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D
235/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	235/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D
245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> D
245/70R19.5 X <sup>®</sup> Multi <sup>™</sup> Z	245/70R19.5 X <sup>®</sup> Multi <sup>™</sup> D
265/70R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	265/70R17.5 X <sup>®</sup> Multi <sup>™</sup> D
265/70R19.5 X <sup>®</sup> Multi <sup>™</sup> Z	265/70R19.5 X <sup>®</sup> Multi <sup>™</sup> D
285/70R19.5 X <sup>®</sup> Multi <sup>™</sup> Z	285/70R19.5 X <sup>®</sup> Multi <sup>™</sup> D
245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> T	455/45R22.5 X <sup>®</sup> One Maxitrailer <sup>™</sup> +
295/60R22.5 X <sup>®</sup> Multi <sup>™</sup> D	315/60R22.5 X <sup>®</sup> Multi <sup>™</sup> D
205/65R17.5 X <sup>®</sup> Maxitrailer <sup>™</sup>	315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Energy <sup>™</sup> D
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Energy <sup>™</sup> Z	315/80R22.5 X <sup>®</sup> Multi <sup>™</sup> HD D
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> HD D	215/75R17.5 X <sup>®</sup> Multi <sup>™</sup> T2
235/75R17.5 X <sup>®</sup> Multi <sup>™</sup> T2	245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> T2
205/65R17.5 X <sup>®</sup> Multi <sup>™</sup> T2	315/60R22.5 X <sup>®</sup> Multi <sup>™</sup> Z
11R22.5 X <sup>®</sup> Multi <sup>™</sup> D+	385/65R22.5 X <sup>®</sup> Multi <sup>™</sup> Z
315/45R22.5 X <sup>®</sup> Multi <sup>™</sup> D	355/50R22.5 X <sup>®</sup> Multi <sup>™</sup> Z

#### 3. ELIGIBILITY AND LIMITS OF THE X<sup>®</sup> MULTI<sup>™</sup> GUARANTEE

- This guarantee only applies to Tyres that incur Accidental Damage between 1 January 2020 and 31 December 2020. Michelin's decision on what constitutes Accidental Damage is final.
- Tyres are covered by this guarantee until half-worn, in compliance with the original depths of rubber stipulated in the calculation referred to below.
- The DOT number appearing on the sidewall of the Tyre must be greater than or equal to 0115 at the time of claim.

- PROCEDURE AND REIMBURSEMENT**

  - The Beneficiary must purchase the Tyre between 1 January 2020 and 31 December 2020.
  - If the Beneficiary believes that the Tyre is damaged in accordance with the definition of Accidental Damage, the Beneficiary must log onto MyAccount (or MyPortal as the case may be) and identify the damaged Tyre in question from a list of eligible products and select the relevant Professional Tyre Distributor they wish to use to process the guarantee claim.
- Provided that the claim meets the conditions set out in this guarantee and cannot be repaired and the Professional Tyre Distributor accepts the claim, a Credit Note will be issued by Michelin to the Professional Tyre Distributor in accordance with the calculations set out in the table below relating to the tread remaining on the damaged Tyre.
- The Professional Tyre Distributor will then pass the Credit Note on to the Beneficiary.
- The Beneficiary must send the damaged Tyre to the Professional Tyre Distributor within 7 days.
- By accepting the procedure for Michelin to process the claim, the Beneficiary accepts the transfer of ownership of the damaged Tyre to Michelin.
- Michelin will examine the damaged Tyre on receipt of the Tyre from the Professional Tyre Distributor to confirm that the damage is covered by this guarantee. Michelin will monitor the Beneficiary's use of this guarantee and if Michelin determines that the damage is not covered by this guarantee or that the remaining tread calculated by the Beneficiary is incorrect, Michelin reserves the right to exclude the Beneficiary from making claims under guarantee] Michelin's decision on this is final.
- The Credit Note is established on the basis of the reimbursement of a lump sum per Tyre calculated according to the following scale:  
The remaining tread depth, in accordance with the table opposite, is:
  - equal to or greater than 90% of the OTD – Credit Note: 100% of Reference Price;
  - less than 90% but no less than 50% of the OTD – Credit Note: 75% of Reference Price;
  - less than 50% of OTD - No Credit Note applicable.
- The Beneficiary is kept informed of progress by processing the claim on MyAccount (or MyPortal as the case may be)
- For the avoidance of doubt, the cost of service operations in connection with Tyre replacement are met by the Beneficiary (for example, travel, call-out charges, removal and replacement costs etc).

#### 5. GENERAL

- The Beneficiary's statutory rights are not affected by the terms of this guarantee.
- The issue of any Credit Note under this guarantee is not an admission of liability by Michelin.
- Michelin shall have no responsibility for any further damage or costs which may be incurred.
- Michelin reserves the right to modify/remove this guarantee at any point with immediate effect by updating these terms and conditions on MyAccount (or MyPortal as the case may be).

TYRE	Original Tread Depth (OTD)	100% - 90% of OTD	<90% - 50% of OTD	<50% of OTD	Reference Price
11R22.5 X <sup>®</sup> Multi <sup>™</sup> D	21.5mm	21.5mm - 19.36mm	19.35mm - 10.76mm	10.75mm and below	£363
11R22.5 X <sup>®</sup> Multi <sup>™</sup> D+	23.5mm	23.5mm - 21.16mm	21.15mm - 11.76mm	11.75mm and below	£363
11R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	13.8mm	13.8mm - 12.43mm	12.42mm - 6.91mm	6.9mm and below	£363
12R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	14.5mm	14.5mm - 13.06mm	13.05mm - 7.26mm	7.25mm and below	£376
205/65R17.5 X <sup>®</sup> Maxitrailer <sup>™</sup>	12.1mm	12.1mm - 10.9mm	10.89mm - 6.06mm	6.05mm and below	£376
205/65R17.5 X <sup>®</sup> Multi <sup>™</sup> T2	10.5mm	10.5mm - 9.46mm	9.45mm - 5.26mm	5.25mm and below	£225
205/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£225
205/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	11.5mm	11.5mm - 10.36mm	10.35mm - 5.76mm	5.75mm and below	£192
215/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D	13mm	13mm - 11.71mm	11.7mm - 6.51mm	6.5mm and below	£191
215/75R17.5 X <sup>®</sup> Multi <sup>™</sup> T2	12.2mm	12.2mm - 10.99mm	10.98mm - 6.11mm	6.1mm and below	£211
215/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	11.5mm	11.5mm - 10.36mm	10.35mm - 5.76mm	5.75mm and below	£165
225/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£208
225/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	11.5mm	11.5mm - 10.36mm	10.35mm - 5.76mm	5.75mm and below	£208
235/75R17.5 X <sup>®</sup> Multi <sup>™</sup> D	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£239
235/75R17.5 X <sup>®</sup> Multi <sup>™</sup> T2	12.6mm	12.6mm - 11.35mm	11.34mm - 6.31mm	6.3mm and below	£251
235/75R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£239
245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> D	12mm	12mm - 10.81mm	10.8mm - 6.01mm	6mm and below	£240
245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> T2	12.6mm	12.6mm - 11.35mm	11.34mm - 6.31mm	6.3mm and below	£275
245/70R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£240
245/70R19.5 X <sup>®</sup> Multi <sup>™</sup> D	12mm	12mm - 10.81mm	10.8mm - 6.01mm	6mm and below	£271
245/70R19.5 X <sup>®</sup> Multi <sup>™</sup> Z	12mm	12mm - 10.81mm	10.8mm - 6.01mm	6mm and below	£271
265/70R17.5 X <sup>®</sup> Multi <sup>™</sup> D	13.1mm	13.1mm - 11.8mm	11.79mm - 6.56mm	6.55mm and below	£307
265/70R17.5 X <sup>®</sup> Multi <sup>™</sup> Z	13.1mm	13.1mm - 11.8mm	11.79mm - 6.56mm	6.55mm and below	£307
265/70R19.5 X <sup>®</sup> Multi <sup>™</sup> D	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£271
265/70R19.5 X <sup>®</sup> Multi <sup>™</sup> Z	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£271
275/70R22.5 X <sup>®</sup> Multi <sup>™</sup> D	15mm	15mm - 13.51mm	13.5mm - 7.51mm	7.5mm and below	£390
275/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	14mm	14mm - 12.61mm	12.6mm - 7.01mm	7mm and below	£390
275/80R22.5 X <sup>®</sup> Multi <sup>™</sup> D	13.5mm	13.5mm - 12.16mm	12.15mm - 6.76mm	6.75mm and below	£503
275/80R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£503
285/70R19.5 X <sup>®</sup> Multi <sup>™</sup> D	13.5mm	13.5mm - 12.16mm	12.15mm - 6.76mm	6.75mm and below	£315
285/70R19.5 X <sup>®</sup> Multi <sup>™</sup> Z	12.5mm	12.5mm - 11.26mm	11.25mm - 6.26mm	6.25mm and below	£315
295/60R22.5 X <sup>®</sup> Multi <sup>™</sup> D	16mm	16mm - 14.41mm	14.4mm - 8.01mm	8mm and below	£413
295/60R22.5 X <sup>®</sup> MultiWay <sup>™</sup> XD	18.2mm	18.2mm - 16.39mm	16.38mm - 9.11mm	9.1mm and below	£413
295/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE	19mm	19mm - 17.11mm	17.1mm - 9.51mm	9.5mm and below	£403
295/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XZE	15.2mm	15.2mm - 13.69mm	13.68mm - 7.61mm	7.6mm and below	£403
305/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	13.5mm	13.5mm - 12.16mm	12.15mm - 6.76mm	6.75mm and below	£419
315/45R22.5 X <sup>®</sup> Multi <sup>™</sup> D	14.4mm	14.4mm - 12.97mm	12.96mm - 7.21mm	7.2mm and below	£448
315/60R22.5 X <sup>®</sup> Multi <sup>™</sup> D	16.6mm	16.6mm - 14.95mm	14.94mm - 8.31mm	8.3mm and below	£457
315/60R22.5 X <sup>®</sup> Multi <sup>™</sup> HD D	11mm	11mm - 9.91mm	9.9mm - 5.51mm	5.5mm and below	£457
315/60R22.5 X <sup>®</sup> MultiWay <sup>™</sup> XD	18.2mm	18.2mm - 16.39mm	16.38mm - 9.11mm	9.1mm and below	£457
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> D	16.9mm	16.9mm - 15.22mm	15.21mm - 8.46mm	8.45mm and below	£409
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Energy <sup>™</sup> D	14.5mm	14.5mm - 13.06mm	13.05mm - 7.26mm	7.25mm and below	£419
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Energy <sup>™</sup> Z	13.5mm	13.5mm - 12.16mm	12.15mm - 6.76mm	6.75mm and below	£419
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> HD D	19mm	19mm - 17.11mm	17.1mm - 9.51mm	9.5mm and below	£419
315/70R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	14mm	14mm - 12.61mm	12.6mm - 7.01mm	7mm and below	£409
315/70R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE	18.3mm	18.3mm - 16.48mm	16.47mm - 9.16mm	9.15mm and below	£409
315/70R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XZE	14.2mm	14.2mm - 12.79mm	12.78mm - 7.11mm	7.1mm and below	£409
315/80R22.5 X <sup>®</sup> Multi <sup>™</sup> HD D	23.5mm	23.5mm - 21.16mm	21.15mm - 11.76mm	11.75mm and below	£419
315/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XDE	19.2mm	19.2mm - 17.29mm	17.28mm - 9.61mm	9.6mm and below	£409
315/80R22.5 X <sup>®</sup> MultiWay <sup>™</sup> 3D XZE	16.5mm	16.5mm - 14.86mm	14.85mm - 8.26mm	8.25mm and below	£409
355/50R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	13.5mm	13.5mm - 12.16mm	12.15mm - 6.76mm	6.75mm and below	£473
385/55R22.5 X <sup>®</sup> Multi <sup>™</sup> F	12mm	12mm - 10.81mm	10.8mm - 6.01mm	6mm and below	£451
385/55R22.5 X <sup>®</sup> Multi <sup>™</sup> T	13mm	13mm - 11.71mm	11.7mm - 6.51mm	6.5mm and below	£437
385/55R22.5 X <sup>®</sup> Multi <sup>™</sup> T2	14.9mm	14.9mm - 13.42mm	13.41mm - 7.46mm	7.45mm and below	£437
385/65R22.5 X <sup>®</sup> Multi <sup>™</sup> F	15.2mm	15.2mm - 13.69mm	13.68mm - 7.61mm	7.6mm and below	£450
385/65R22.5 X <sup>®</sup> Multi <sup>™</sup> T	15.3mm	15.3mm - 13.78mm	13.77mm - 7.66mm	7.65mm and below	£404
385/65R22.5 X <sup>®</sup> Multi <sup>™</sup> Z	13.5mm	13.5mm - 12.16mm	12.15mm - 6.76mm	6.75mm and below	£450
385/65R22.5 X <sup>®</sup> MultiWay <sup>™</sup> HD XZE	15.3mm	15.3mm - 13.78mm	13.77mm - 7.66mm	7.65mm and below	£476
455/45R22.5 X <sup>®</sup> One Maxitrailer <sup>™</sup> +	15mm	15mm - 13.51mm	13.5mm - 7.51mm	7.5mm and below	£545
11R22.5 X <sup>®</sup> Multi <sup>™</sup> D	21.5mm	21.5mm - 19.36mm	19.35mm - 10.76mm	10.75mm and below	£363

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