PROMISE PLAN FAQ

What tires qualify for claim reimbursement?*

The BibSteel™ Promise Plan is only applicable on MICHELIN® BibSteel™ radial tires listed in the chart on the inside of this brochure.

What is excluded?

Damage due to misuse, abuse or accident such as:

- Road Hazards (cuts, snags, bruises, or impact damage)
- Incorrect mounting of the tire or an improper repair
- Misapplication, improper maintenance, underinflation, overinflation, or other abuse
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment
- Accident, fire, chemical corrosion, tire alteration or vandalism
- Cosmetic ozone or weather cracking
- Use of MICHELIN Bibsteel tires that is inconsistent with the safety and/or maintenance

How can I submit a claim?

Contact your local Michelin sales representative or email to **bibsteel.promise@michelin.com**. You will need to provide a copy of your original invoice with the machine hours documented.*

* Credit and repair only applicable to originating Michelin direct dealer.

90-DAY SATISFACTION

WEAR WARRANTY

FLAT TIRE REPAIR

Copyright © 2021 Michelin North America, Inc.
All rights reserved. MUW10015 (12/21)

BIBSTEEL
PROMISE PLAN

YOUR SATISFACTION IS OUR PROMISE

MICHELIN

WHAT IS THE BIBSTEEL™ PROMISE PLAN?

90-DAY SATISFACTION*

If you're not 100% satisfied with your new MICHELIN® BibSteel™ tires, just bring the tires and original sales receipt back to the point of purchase within 90 days. We will gladly refund the price of the tires.

Eligible Tires*
210/70R15 117A8/B (27x8.5R15) BIBSTEEL AT
260/70R16.5 129A8/B (10R16.5) BIBSTEEL AT
260/70R16.5 129A8/B (10R16.5) BIBSTEEL HS
300/70R16.5 137A8/B (12R16.5) BIBSTEEL AT
300/70R16.5 137A8/B (12R16.5) BIBSTEEL HS
360/70R17.5 148A8 (14R17.5) BIBSTEEL AT

600 HOUR WEAR WARRANTY*

Once your remaining tread depth is at 2/32", check your machine hours. If your MICHELIN Bibsteel tires have lasted less than 600 hours, visit your point of purchase to get reimbursed based on the coverage rate reimbursement chart. **Note:** the dealer must document the machine hours on the invoice when the new Michelin Bibsteel tires are mounted.

Coverage Rate Reimbursement*	%
100 Machine Hours	80%
200 Machine Hours	70%
300 Machine Hours	50%
400 Machine Hours	30%
500 Machine Hours	10%
600 Machine Hours	0%

FLAT TIRE REPAIR*

If you get a flat tire while operating in an approved application within a 6-month period from the original invoice date, just take the tire to your point of purchase and have them repair it. The dealer will provide Michelin with a copy of your original invoice and an invoice for the repair, and we'll credit the dealer back $30 for each flat tire within that 6-month period.

MICHELIN Bibsteel
All Terrain

MICHELIN Bibsteel
Hard Surface

- All-steel casing and belt construction that provides excellent tire life, productivity, traction and puncture resistance.
- Reinforced sidewalls which enables high resistance to abrasion, punctures and impacts
- Capable of being retreaded

* Credit and repair only applicable to originating Michelin direct dealer.