We are so confident that our MICHELIN® X One® tires will deliver on their promise of fuel savings and weight savings that we’ll guarantee your total satisfaction on the two most important aspects of ownership:

**Total Driver Satisfaction.**
If your drivers are not totally satisfied with the traction and handling of the MICHELIN® X One® tires after the first 60 days and before 210 days of usage, we will issue a full refund (credit memo) for the original value of the tire and the wheel* upon their return + $30 per assembly to cover the dealer service work required.

**Total Owner Satisfaction.**
If you are not totally satisfied with the bottom line performance of the MICHELIN® X One® tire in terms of your chosen attribute(s) such as mileage, retreadability, weight savings and/or fuel savings after the original tread life of the tire, we will buy back the casing for $150 and the wheel* for 75% of its original value.

* Wheels refunded only if the customer converted from dual wheels to wide base wheels in order to run MICHELIN® X One® tires.

Program guidelines and exclusions:
- This program is effective beginning January 1, 2021 until December 31, 2023.
- Offer applies to tires purchased between January 1, 2021 and December 31, 2023 and manufactured (DOT date) before December 31, 2023.
- Warranty must be signed by a Michelin representative prior to purchase.
- Date of delivery or proof of purchase is required.
- All reimbursements pursuant to the terms of the program may be processed only through an authorized Michelin dealer or directly through a Michelin North American Fleet Account. Michelin will pay $30 per MICHELIN® X One® tire assembly returned towards change-over mounting services as outlined above, via credit memo to an Authorized Michelin Dealer only.
- All claims under the terms of this program must be made by the original purchaser/owner of the tires.
- Reimbursement of original tire and wheel or re-purchase of casing and wheel will be done via credit memo.
- Tires rendered unserviceable due to abuse, misuse or road hazards are excluded.
- All MICHELIN® Limited Warranty exclusions still apply. See warranty for details.
- Michelin reserves the right to modify or discontinue this program at any time for any reason without prior notice.

business.michelinman.com
We accept and agree to abide by the terms and conditions of the MICHELIN® X One® Tire Total Satisfaction Guarantee as outlined in this document.

Total number of assemblies
Compile__________
Drive__________
Trailer__________
Cust. P.O.#__________

Fleet Name

Dealer name

Signature

Signature

Date

Bill To

Ship To

Date

Michelin Representative Name

Signature

Date