



# ***TRUCK PREMIUM***

Advanced cost control and productivity solution, plus performance services designed to run cost effective and efficient job planning and master fleet management.



 **MICHELIN**  
**CONNECTED FLEET**  
*Powered by MASTERNAUT*

**FLEET MANAGEMENT. MASTERED**

# TRUCK PREMIUM

Our fleet management solution, TRUCK PREMIUM, combines three inseparable key elements: connected vehicle technology, day-to-day fleet management, and customer support and performance analysis.



## FLEET MANAGEMENT PLATFORM

Real-time monitoring and job planning for smarter daily decision making.



## SMART REPORT SERVICE WITH ACTION PLANS

Data analysis reviewed monthly and transformed into action plans to improve operational performance.



## DRIVER MANAGEMENT TOOLS & TRAINING

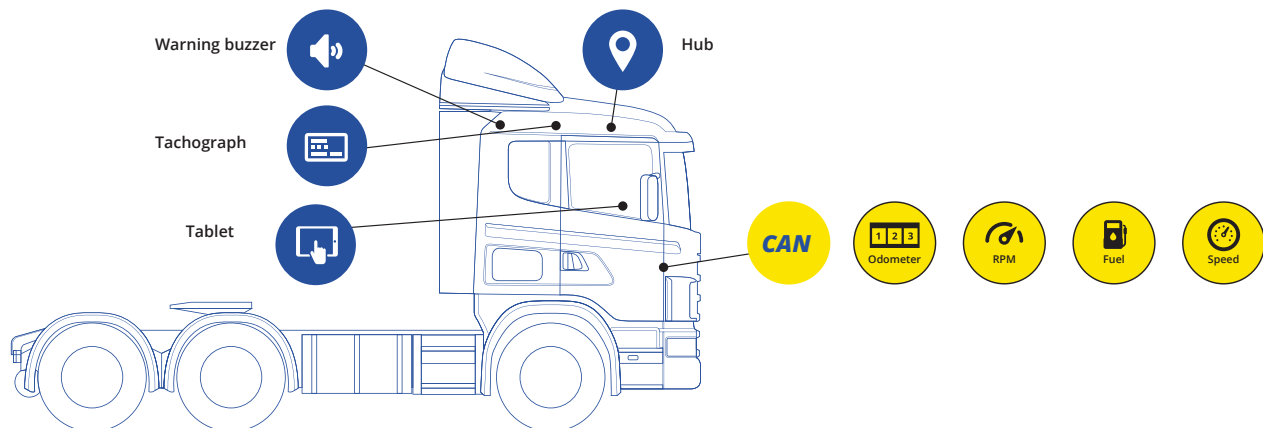
Mobile or in-cab tools to encourage better driving behaviour, real-time jobs updates, plus driver training support.



## IMPROVED PERFORMANCE ON KEY BUSINESS NEEDS

Improving in areas where it matters the most for you: **Cost Control, Safety, enhanced Productivity and more sustainable fleets.**

## DATA CAPTURE AND TECHNOLOGY



# DETAILED FEATURES



## Driving Behaviour

### COST CONTROL - SAFETY

Reduce your fuel consumption and therefore your costs, and increase safety by improving the performance of your drivers with live alerts and proactive action plans.

#### Data for driver training

- Support efficient training of drivers by using real life, real time data to show improvement opportunities

#### Driver ID

- Always know who is driving which vehicle

#### Driver and platform alerts

- Be aware of driving behaviours and patterns, including idling, speeding, inertia, harsh braking, RPM, harsh turns, and use the data to help control fuel costs

#### Tacho infringements

- Manage and monitor tacho infringements easily

#### Driver scoring and ranking

- Create performance scores based upon driving data and rank drivers performance/infringements easily

#### Driver benchmarking

- Create benchmarks or rank against industry figures for best practices



## Live Monitoring

### PRODUCTIVITY

Benefit from full visibility on current operations and the location of your of your vehicles in real time.

#### Vehicle location

- React quickly to issues with real-time fleet visibility

#### Journey information

- Set and receive alerts when the driver deviates from a set route

#### Asset management

- Know where your fleet is and choose the best vehicle for any job based on proximity

#### Live alerts

- Stay on top of driver behaviour or incident alerts

#### Geofencing

- Manage time on sites by creating bespoke geographic boundaries for common places of interest

#### Easily communicate with drivers

- Equip all your drivers with a tablet to receive and send communication by text message



## Jobs Management

### PRODUCTIVITY

Maximise the efficiency of your fleet and operations through better planning optimised driver and asset management and real-time event response.

#### Tacho Live

- Select the right driver for the job. Balance the workload across your team of drivers and reduce the risk of tacho time infringements

#### Tacho hours (Live)

- Easily assign jobs to drivers with driving time

#### Tacho download

- Get access to full tacho information without relying on the driver coming back to base

#### Delivery & pickup points

- Know when your vehicles arrived at drop off or collection locations

#### Delivery status and trip progress

- See your job's progress and be alerted on those that are delayed

#### Asset and driver suitability

- Register the payload for each of your vehicles to easily assign future jobs to the best suited trucks
- Register your driver/vehicle certifications and licenses to quickly assign future jobs to the best suited drivers

#### Route definition to drivers

- Set the recommended route and automatically send the route link to your drivers by emails

#### Management of delays and disruptions

- Communicate with your drivers to avoid delays and disruptions



## Vehicle Maintenance

### PRODUCTIVITY - SAFETY

Reduce the amount of breakdowns and downtime, increase your drivers' safety and manage costs with proactive and predictive maintenance across your fleet assets.

#### Scheduled maintenance - based on dates

- Be prepared for vehicle services and plan accordingly to maximise productivity



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# PERFORMANCE ANALYSIS & CUSTOMER SERVICES

At MICHELIN connected fleet our differentiator lies in the way we accompany our customers. Regular contact by our field teams, performance analysis services, accessible customer service and a personalised and responsive after-sales service, are the keys to our solutions.



## ZOOM ON OUR SMART REPORT SERVICES

Data analysis transformed into action plans to improve operational performance.

### MEASURE AND IMPROVE

- KPI setting: Fuel consumption, harsh driving, speeding, idling, utilisation, co2 emission
- Benchmarks / targets monitoring
- High level view by group hierarchy
- Long term trend analysis for improved decision making
- Monthly action plan discussion
- Support on new product pilots

### COST CONTROL, PRODUCTIVITY AND SAFETY ANALYSIS

- Stop patterns, Driving patterns, Shifts and overtime, Turnaround times, Vehicle utilisation, Optimum operating areas
- Identification of private journeys
- Group, vehicle and driver comparison view to identify top performers
- Fuel saving, showing the financial gain & opportunity
- Maintenance / incident process optimisation

## FULLY MANAGED INSTALLATION & SET-UP

### Managed deployment services

- Installation booking on your behalf
- Installation email reminders
- Weekly updates on installation progress
- National coverage of certified installation partners
- Installation from 8am to 8pm, including on Saturday
- Tools configuration to your requirements
- Training of users, trainers & drivers on how to use and get value from platforms

## ON GOING, PERSONALISED SUPPORT

### One point of contact Account Management

- Smart Report Services monthly check-ins
- Quarterly needs review and new solutions presentations
- Central point of contact for all your questions

### Bi-annual WeCare satisfaction survey

### Customer service 5 days a week on working hours

- Online Customer Portal to submit all your queries
- Onsite or distance warranty service