



MICHELIN ONCALL

STAY ON THE ROAD, NOT ON THE ROADSIDE!

WHEN TIRE BREAKDOWNS OCCUR, TURN TO MICHELIN® ONCALL FOR QUALITY ROADSIDE SERVICE TO KEEP YOUR FLEET MOVING AND MEETING YOUR CUSTOMER NEEDS.

OFFER FEATURES

- *REAL-TIME REPORTING WITH THE MICHELIN® LIVETRACK™ CASE MANAGEMENT SYSTEM.*
- *ACCESS TO OUR MICHELIN COMMERCIAL SERVICE NETWORK (MCSN).*
- *TWO HOUR ROLL-TIME TARGETS.*
- *MICHELIN SERVICES PLATFORM AVAILABLE API'S LINKED TO YOUR APPLICATIONS FOR VIEWING AND MANAGING YOUR ERS TIRE EVENT REQUESTS.*

**CONTACT YOUR ACCOUNT MANAGER FOR
ONBOARDING ASSISTANCE**

SEE REVERSE FOR

**COVERAGE
AND DETAILS**

* \$1,000 limit (pre-approved) applies, per event, to fleets who are not onboarded and do not have a profile set-up with MICHELIN ONCall.

** If a disabled vehicle presents a safety risk to the driver and service provider during a breakdown event, it is the policy of our service provider to relocate the vehicle to a nearby safe haven to perform the required service. In this event, additional costs may incur for the relocation.



MICHELIN

OVER **2,200** SERVICE PROVIDERS DELIVERING QUALITY AND CONSISTENT SERVICE 24/7/365

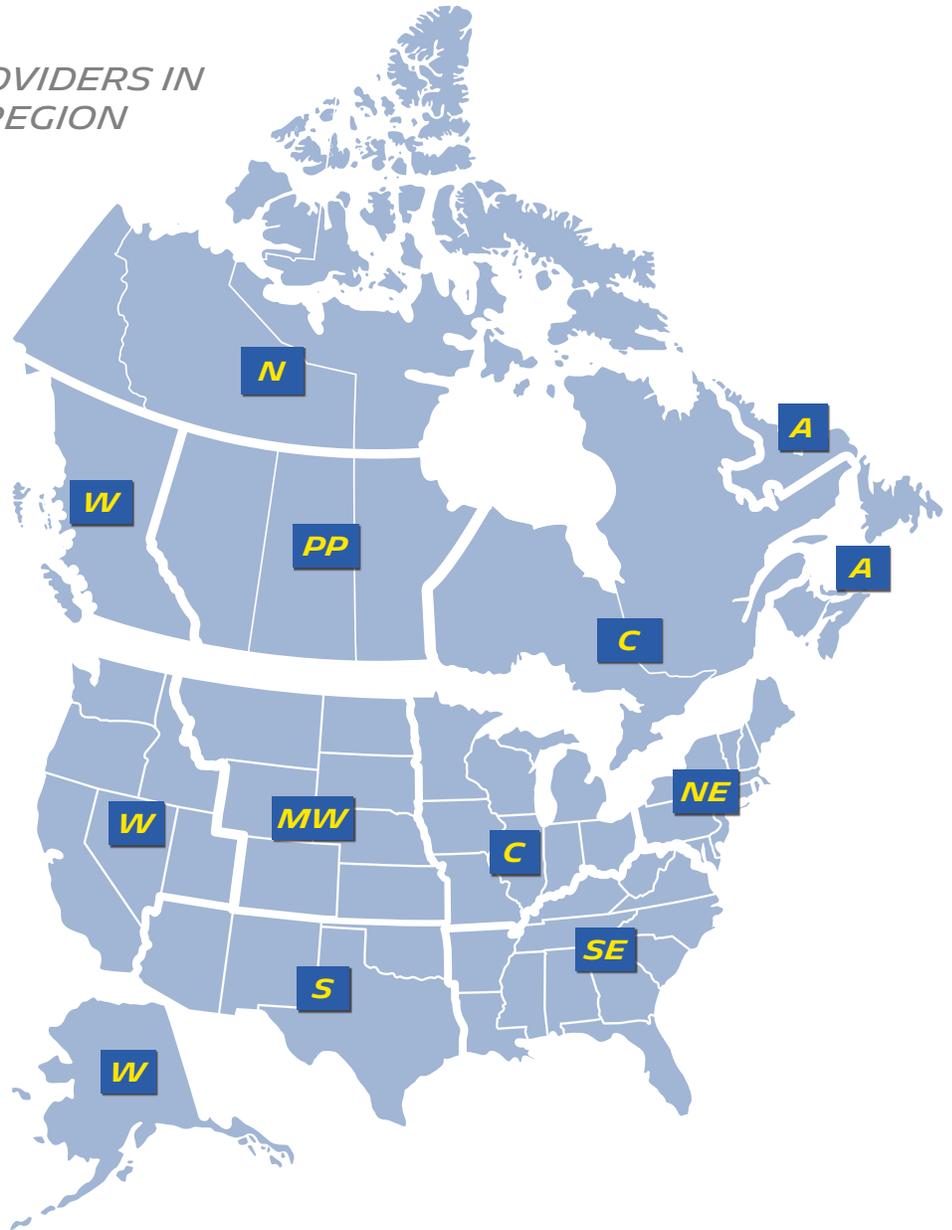
NUMBER OF SERVICE PROVIDERS IN EACH CANADA AND USA REGION

CANADA

WEST	75
NORTH	3
PRAIRIE PROVINCES	127
CENTRAL	170
ATLANTIC	27

UNITED STATES

WEST	201
MIDWEST	160
SOUTH	270
CENTRAL	472
SOUTHEAST	509
NORTHEAST	227



Estimated number service providers as of March, 2023. Coverage is subject to change, increase or decrease, based on each service provider's availability.

ADDITIONAL BENEFITS

ELECTRONIC SERVICE DISPATCH AVAILABLE (NOT CURRENTLY AVAILABLE FOR CREDIT CARD CUSTOMERS).

ERS REQUIREMENTS CAPTURED WITH OUR FLEET PROFILES.

NO DISPATCH FEES FOR TIRE EVENTS.

UP-FRONT PRICING.

1-800-TIRE911
(1-800-847-3911)

SCAN TO
LEARN MORE

