MICHELIN X® MULTI™

TYRE DAMAGE GUARANTEE*

Valid on any **MICHELIN X® MULTI™** truck tyres.*

MICHELIN My Portal

To make any claims, please log on or sign up to **MICHELIN My Portal at: myportal.michelingroup.com**

*Full terms and conditions apply – see reverse.

MICHELIN

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1. Should you have any accidentally damaged tyres, sign up or log into **MICHELIN My Portal: myportal.michelingroup.com**

2. Activate the Damage Guarantee in **My Portal**, and follow the process to register your claim, which may include the recording of photographic evidence.

3. Once your claim is validated, you will receive confirmation of the approval and the amount of your refund, plus any next steps.

GENERAL TERMS AND CONDITIONS - X® MULTI™ 2024 ACCIDENTAL DAMAGE GUARANTEE

1. DEFINITIONS

For the purpose of this guarantee, the following definitions apply:

Accidental Damage means any accidental damage that occurs to a Tyre (defined below) that has been used in accordance with the manufacturer's guidelines in the correct conditions of use for the Tyre that is not repairable and makes the Tyre unusable. For the avoidance of doubt, Accidental Damage does not include damage caused by mechanical defects of the vehicle, road traffic accidents, mechanical incidents, defective tyre repairs, acts of vandalism, fire or natural disasters;

Beneficiary means an End User who has purchased new Tyres from a Professional Tyre Distributor or purchased a new vehicle fitted with such Tyres, between 1 January 2024 and 31 December 2024 (inclusive) in the UK;

Credit Note means a credit issued by Michelin in accordance with the terms and conditions of this guarantee for Accidental Damage to a Tyre and provided to a Professional Tyre Distributor for passing on to the Beneficiary;

End user means a company that conducts its haulage business using a fleet of HGVs that it owns and manages at its own cost; and

Professional Tyre Distributor is a professional tyre distributor with a direct account with Michelin in the UK.

2. TYRES COVERED BY THE X® MULTI™ GUARANTEE

The following MICHELIN new tyres used according to the manufacturer's guidelines as outlined in the Michelin technical data book are covered by this guarantee (**each a Tyre**):

11R22.5 X® Multi™ D+	265/70R19.5 X® Multi™ Z	315/70R22.5 X® MULTI™ HD Z
11R22.5 X® Multi™ Z2	275/70R22.5 X® Multi™ D	315/70R22.5 X® Multi™ Z
12R22.5 X® MULTI™ D2	275/70R22.5 X® Multi™ Z	315/80R22.5 X® MULTI™ ENERGY Z
12R22.5 X® Multi™ D	275/80R22.5 X® Multi™ Z	315/80R22.5 X® MULTI™ HD Z
12R22.5 X® Multi™ Z	285/70R19.5 X® Multi™ D	315/80R22.5 X® Multi™ D
12R22.5 X® MULTI™ Z2	285/70R19.5 X® Multi™ Z	315/80R22.5 X® Multi™ Energy™ D
205/65R17.5 X® MULTI™ T2	295/60R22.5 X® Multi™ D	315/80R22.5 X® Multi™ Energy™ Z
205/75R17.5 X® Multi™ D	295/80R22.5 X® MULTI™ ENERGY D	315/80R22.5 X® Multi™ Grip D
205/75R17.5 X® Multi™ Z	295/80R22.5 X® MULTI™ ENERGY Z	315/80R22.5 X® MULTI™ GRIP Z
215/75R17.5 X® Multi™ D	295/80R22.5 X® MULTI™ GRIP D	315/80R22.5 X® Multi™ HD D
215/75R17.5 X® MULTI™ T2	295/80R22.5 X® MULTI™ GRIP Z	315/80R22.5 X® Multi™ Z
215/75R17.5 X® Multi™ Z	295/80R22.5 X® Multi™ Z2	355/50R22.5 X® MULTI™ Z
225/75R17.5 X® Multi™ D	295/80R22.5 X® MultiWay™3D XDE	355/50R22.5 X® Multi™ Z
225/75R17.5 X® Multi™ Z	295/80R22.5 X® MultiWay™3D XZE	385/55R22.5 X® MULTI™ F
235/75R17.5 X® Multi™ D	305/70R22.5 X® Multi™ D	385/55R22.5 X® Multi™ F
235/75R17.5 X® MULTI™ T2	305/70R22.5 X® Multi™ HL Z	385/55R22.5 X® Multi™ Grip Z
235/75R17.5 X® Multi™ Z	315/45R22.5 X® Multi™ D	385/55R22.5 X® Multi™ T2
245/70R17.5 X® Multi™ D	315/60R22.5 X® Multi™ D	385/65R22.5 X® Multi™ Winter T
245/70R17.5 X® MULTI™ T2	315/60R22.5 X® Multi™ Z	385/65R22.5 X® Multi™ Grip Z
245/70R17.5 X® Multi™ Z	315/70R22.5 X® MULTI™ ENERGY Z	385/65R22.5 X® Multi™ HL T
245/70R19.5 X® Multi™ D	315/70R22.5 X® Multi™ D	385/65R22.5 X® Multi™ HL Z
245/70R19.5 X® Multi™ Z	315/70R22.5 X® Multi™ Energy™ D	385/65R22.5 X® Multi™ T
245/70R19.5 X® Multi™ Z2	315/70R22.5 X® Multi™ Energy™ Z	385/65R22.5 X® Multi™ Z
265/70R17.5 X® Multi™ D	315/70R22.5 X® Multi™ Grip D	445/45R19.5 X® Multi™ HL T
265/70R17.5 X® Multi™ Z	315/70R22.5 X® MULTI™ GRIP Z	455/45R22.5 X® One Maxitrailer™ +
265/70R19.5 X® Multi™ D	315/70R22.5 X® Multi™ HD D	495/45R22.5 X® ONE MULTI™ D

3. ELIGIBILITY AND LIMITS OF THE X® MULTI™ GUARANTEE

3.1. This guarantee only applies to Tyres that incur Accidental Damage between 1 January 2024 and 31 December 2024. Michelin's decision on what constitutes Accidental Damage is final.

3.2. Tyres are covered by this guarantee until half-worn, in compliance with the original depths of rubber stipulated in the calculation referred to below.

3.3. The DOT number (format WWYY) appearing on the sidewall of the Tyre must show the tyre to be within four years of the date of manufacture at the time of claim. For example, a tyre manufactured in the first week of 2021, with a DOT code of 0121 would be within 4 years from manufacture up to the first week of 2025. If there are any queries relating to DOT numbers please refer to your Michelin representative.

4. PROCEDURE AND REIMBURSEMENT

4.1. The Beneficiary must purchase the Tyre between 1 January 2024 and 31 December 2024.

4.2. If the Beneficiary believes that the Tyre is damaged in accordance with the definition of Accidental Damage, the Beneficiary must log onto MyPortal and identify the damaged Tyre in question from a list of eligible products and select the relevant Professional Tyre Distributor they wish to use to process the guarantee claim. Each claim must be accompanied by photographic evidence of the Serial Number, DOT number, and damage area in question for the tyre claimed.

4.3. Provided that the claim meets the conditions set out in this guarantee and cannot be repaired and the Professional Tyre Distributor accepts the claim, a Credit Note will be issued by Michelin to the Professional Tyre Distributor in accordance with the calculations set out in the table below relating to the tread remaining on the damaged Tyre.

4.4. The Professional Tyre Distributor will then pass the Credit Note on to the Beneficiary.

4.5. The Beneficiary must send the damaged Tyre to the Professional Tyre Distributor within 7 days.

4.6. By accepting the procedure for Michelin to process the claim, the Beneficiary accepts the transfer of ownership of the damaged Tyre to Michelin.

4.7. Michelin will examine the damaged Tyre on receipt of the Tyre from the Professional Tyre Distributor to confirm that the damage is covered by this guarantee. Michelin will monitor the Beneficiary's use of this guarantee and if Michelin determines that the damage is not covered by this guarantee or that the remaining tread calculated by the Beneficiary is incorrect, Michelin reserves the right to exclude the Beneficiary from making claims under this guarantee Michelin's decision on this is final.

4.8. The Credit Note is established on the basis of the reimbursement of a lump sum per Tyre calculated according to the following scale:

The remaining tread depth, in accordance with the table below, is:

- equal to or greater than 90% of the OTD – Credit Note: 100% of Reference Price;
- less than 90% but no less than 50% of the OTD – Credit Note: 75% of Reference Price;
- less than 50% of OTD - No Credit Note applicable.

4.9. The Beneficiary is kept informed of progress by processing the claim on MyPortal.

4.10. For the avoidance of doubt, the cost of service operations in connection with Tyre replacement are met by the Beneficiary (for example, travel, call-out charges, removal and replacement costs etc.).

5. GENERAL

5.1. The Beneficiary's statutory rights are not affected by the terms of this guarantee.

5.2. The issue of any Credit Note under this guarantee is not an admission of liability by Michelin.

5.3. Michelin shall have no responsibility for any further damage or costs which may be incurred.

5.4. Michelin reserves the right to modify/remove this guarantee at any point with immediate effect by updating these terms and conditions on MyPortal.

MICHELIN My Portal

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TYRE	Original Tread Depth (OTD)	100% - 90% of OTD	<90% - 50% of OTD	<50% of OTD	Reference Price
11R22.5 X® Multi™ D+	23.5	23.5mm - 21.17mm	21.15mm - 11.77mm	Below 11.75mm	£398.13
11R22.5 X® Multi™ Z2	13.8	13.8mm - 12.43mm	12.42mm - 6.91mm	Below 6.9mm	£398.13
12R22.5 X® MULTI™ D2	22	22mm - 19.82mm	19.8mm - 11.02mm	Below 11mm	£418.08
12R22.5 X® Multi™ D	24	24mm - 21.62mm	21.6mm - 12.02mm	Below 12mm	£405.73
12R22.5 X® Multi™ Z	14.5	14.5mm - 13.06mm	13.05mm - 7.26mm	Below 7.25mm	£405.73
12R22.5 X® MULTI™ Z2	14.5	14.5mm - 13.06mm	13.05mm - 7.26mm	Below 7.25mm	£418.08
205/65R17.5 X® MULTI™ T2	10.5	10.5mm - 9.46mm	9.45mm - 5.26mm	Below 5.25mm	£260.35
205/75R17.5 X® Multi™ D	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£238.49
205/75R17.5 X® Multi™ Z	11.5	11.5mm - 10.36mm	10.35mm - 5.76mm	Below 5.75mm	£238.49
215/75R17.5 X® Multi™ D	13	13mm - 11.71mm	11.7mm - 6.51mm	Below 6.5mm	£218.54
215/75R17.5 X® MULTI™ T2	12.2	12.2mm - 10.99mm	10.98mm - 6.11mm	Below 6.1mm	£250.85
215/75R17.5 X® Multi™ Z	11.5	11.5mm - 10.36mm	10.35mm - 5.76mm	Below 5.75mm	£218.54
225/75R17.5 X® Multi™ D	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£251.80
225/75R17.5 X® Multi™ Z	11.5	11.5mm - 10.36mm	10.35mm - 5.76mm	Below 5.75mm	£251.80
235/75R17.5 X® Multi™ D	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£286.95
235/75R17.5 X® MULTI™ T2	12.6	12.6mm - 11.35mm	11.34mm - 6.31mm	Below 6.3mm	£289.81
235/75R17.5 X® Multi™ Z	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£286.95
245/70R17.5 X® Multi™ D	12	12mm - 10.81mm	10.8mm - 6.01mm	Below 6mm	£295.51
245/70R17.5 X® MULTI™ T2	12.6	12.6mm - 11.35mm	11.34mm - 6.31mm	Below 6.3mm	£323.07
245/70R17.5 X® Multi™ Z	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£295.51
245/70R19.5 X® Multi™ D	12	12mm - 10.81mm	10.8mm - 6.01mm	Below 6mm	£299.31
245/70R19.5 X® Multi™ Z	12	12mm - 10.81mm	10.8mm - 6.01mm	Below 6mm	£299.31
245/70R19.5 X® Multi™ Z2	12	12mm - 10.81mm	10.8mm - 6.01mm	Below 6mm	£315.46
265/70R17.5 X® Multi™ D	13.1	13.1mm - 11.8mm	11.79mm - 6.56mm	Below 6.55mm	£356.32
265/70R17.5 X® Multi™ Z	13.1	13.1mm - 11.8mm	11.79mm - 6.56mm	Below 6.55mm	£356.32
265/70R19.5 X® Multi™ D	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£305.01
265/70R19.5 X® Multi™ Z	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£305.01
275/70R22.5 X® Multi™ D	15	15mm - 13.52mm	13.5mm - 7.52mm	Below 7.5mm	£450.39
275/70R22.5 X® Multi™ Z	14	14mm - 12.61mm	12.6mm - 7.01mm	Below 7mm	£450.39
275/80R22.5 X® Multi™ Z	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£527.35
285/70R19.5 X® Multi™ D	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£353.47
285/70R19.5 X® Multi™ Z	12.5	12.5mm - 11.26mm	11.25mm - 6.26mm	Below 6.25mm	£353.47
295/60R22.5 X® Multi™ D	16	16mm - 14.42mm	14.4mm - 8.02mm	Below 8mm	£501.70
295/80R22.5 X® MULTI™ ENERGY D	16	16mm - 14.42mm	14.4mm - 8.02mm	Below 8mm	£506.57
295/80R22.5 X® MULTI™ ENERGY Z	14.5	14.5mm - 13.06mm	13.05mm - 7.26mm	Below 7.25mm	£506.57
295/80R22.5 X® MULTI™ GRIP D	16.8	16.8mm - 15.14mm	15.12mm - 8.42mm	Below 8.4mm	£516.90
295/80R22.5 X® MULTI™ GRIP Z	17	17mm - 15.32mm	15.3mm - 8.52mm	Below 8.5mm	£516.90
295/80R22.5 X® Multi™ Z2	15	15mm - 13.52mm	13.5mm - 7.52mm	Below 7.5mm	£492.19
295/80R22.5 X® MultiWay™3D XDE	19	19mm - 17.12mm	17.1mm - 9.52mm	Below 9.5mm	£492.19
295/80R22.5 X® MultiWay™3D XZE	15.2	15.2mm - 13.7mm	13.68mm - 7.62mm	Below 7.6mm	£492.19
305/70R22.5 X® Multi™ D	19	19mm - 17.12mm	17.1mm - 9.52mm	Below 9.5mm	£516.90
305/70R22.5 X® Multi™ HL Z	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£533.06
315/45R22.5 X® Multi™ D	14.4	14.4mm - 12.97mm	12.96mm - 7.21mm	Below 7.2mm	£547.30
315/60R22.5 X® Multi™ D	16.6	16.6mm - 14.96mm	14.94mm - 8.32mm	Below 8.3mm	£536.85
315/60R22.5 X® Multi™ Z	11	11mm - 9.91mm	9.9mm - 5.51mm	Below 5.5mm	£536.85
315/70R22.5 X® MULTI™ ENERGY Z	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£564.41
315/70R22.5 X® Multi™ D	16.6	16.6mm - 14.96mm	14.94mm - 8.32mm	Below 8.3mm	£501.70
315/70R22.5 X® Multi™ Energy™ D	14.5	14.5mm - 13.06mm	13.05mm - 7.26mm	Below 7.25mm	£516.90
315/70R22.5 X® Multi™ Energy™ Z	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£516.90
315/70R22.5 X® Multi™ Grip D	17.3	17.3mm - 15.59mm	15.57mm - 8.67mm	Below 8.65mm	£527.35
315/70R22.5 X® MULTI™ GRIP Z	16.2	16.2mm - 14.6mm	14.58mm - 8.12mm	Below 8.1mm	£527.35
315/70R22.5 X® Multi™ HD D	19	19mm - 17.12mm	17.1mm - 9.52mm	Below 9.5mm	£527.35
315/70R22.5 X® MULTI™ HD Z	14	14mm - 12.61mm	12.6mm - 7.01mm	Below 7mm	£527.35
315/70R22.5 X® Multi™ Z	14	14mm - 12.61mm	12.6mm - 7.01mm	Below 7mm	£501.70
315/80R22.5 X® MULTI™ ENERGY Z	15.8	15.8mm - 14.24mm	14.22mm - 7.92mm	Below 7.9mm	£564.41
315/80R22.5 X® MULTI™ HD Z	15.5	15.5mm - 13.97mm	13.95mm - 7.77mm	Below 7.75mm	£527.35
315/80R22.5 X® Multi™ D	16.3	16.3mm - 14.69mm	14.67mm - 8.17mm	Below 8.15mm	£501.70
315/80R22.5 X® Multi™ Energy™ D	16.5	16.5mm - 14.87mm	14.85mm - 8.27mm	Below 8.25mm	£516.90
315/80R22.5 X® Multi™ Energy™ Z	15.8	15.8mm - 14.24mm	14.22mm - 7.92mm	Below 7.9mm	£516.90
315/80R22.5 X® Multi™ Grip D	18.5	18.5mm - 16.67mm	16.65mm - 9.27mm	Below 9.25mm	£527.35
315/80R22.5 X® MULTI™ GRIP Z	18.2	18.2mm - 16.4mm	16.38mm - 9.12mm	Below 9.1mm	£527.35
315/80R22.5 X® Multi™ HD D	23.5	23.5mm - 21.17mm	21.15mm - 11.77mm	Below 11.75mm	£527.35
315/80R22.5 X® Multi™ Z	15.3	15.3mm - 13.79mm	13.77mm - 7.67mm	Below 7.65mm	£501.70
355/50R22.5 X® MULTI™ Z	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£629.97
355/50R22.5 X® Multi™ Z	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£582.46
385/55R22.5 X® MULTI™ F	11.5	11.5mm - 10.36mm	10.35mm - 5.76mm	Below 5.75mm	£599.57
385/55R22.5 X® Multi™ F	12	12mm - 10.81mm	10.8mm - 6.01mm	Below 6mm	£552.06
385/55R22.5 X® Multi™ Grip Z	13.2	13.2mm - 11.89mm	11.88mm - 6.61mm	Below 6.6mm	£579.61
385/55R22.5 X® Multi™ T2	14.9	14.9mm - 13.42mm	13.41mm - 7.46mm	Below 7.45mm	£507.40
385/65R22.5 X® Multi™ Winter T	15.5	15.5mm - 13.97mm	13.95mm - 7.77mm	Below 7.75mm	£516.90
385/65R22.5 X® Multi™ Grip Z	16	16mm - 14.42mm	14.4mm - 8.02mm	Below 8mm	£564.41
385/65R22.5 X® Multi™ HL T	15.85	15.85mm - 14.28mm	14.27mm - 7.94mm	Below 7.93mm	£501.70
385/65R22.5 X® Multi™ HL Z	14.5	14.5mm - 13.06mm	13.05mm - 7.26mm	Below 7.25mm	£552.06
385/65R22.5 X® Multi™ T	15.3	15.3mm - 13.79mm	13.77mm - 7.67mm	Below 7.65mm	£482.69
385/65R22.5 X® Multi™ Z	13.5	13.5mm - 12.16mm	12.15mm - 6.76mm	Below 6.75mm	£536.85
445/45R19.5 X® Multi™ HL T	12.7	12.7mm - 11.44mm	11.43mm - 6.36mm	Below 6.35mm	£584.37
455/45R22.5 X® One Maxitrailer™ +	15	15mm - 13.52mm	13.5mm - 7.52mm	Below 7.5mm	£647.07
495/45R22.5 X® ONE MULTI™ D	17.5	17.5mm - 15.77mm	15.75mm - 8.77mm	Below 8.75mm	£1,154.47