

# **MICHELIN® X ONE® TIRE**

## **TOTAL SATISFACTION GUARANTEE**

### **Secondary Market Tractor or Trailer**

We are so confident that our MICHELIN® X One® tires will deliver on their promise of fuel savings and weight savings that we'll extend a 60-day to 210-day guarantee towards your total satisfaction of ownership when you purchase a truck or trailer with used MICHELIN® X One® tires on it.



If after the first 60 days and before 210 days of ownership of a truck or trailer equipped with used MICHELIN® X One® tires you are not totally satisfied with the performance of the tire product, simply follow these instructions:

- ✓ Bring the truck or trailer to an authorized Michelin dealer. ([www.michelintruck.com](http://www.michelintruck.com) to find nearest dealer)
- ✓ Present this "MICHELIN® X One® Satisfaction Guarantee" dated and signed.
- ✓ Present proof of purchase of the MICHELIN® X One® tire-equipped truck or trailer.
- ✓ Select the type of wheels (steel or aluminum) and the type of MICHELIN® tires (new or retread) that you wish to replace the MICHELIN® X One® assemblies.
- ✓ Negotiate both (i) the purchase price of the replacement MICHELIN® tires and replacement wheels, and (ii) the sale price of the MICHELIN® X One® assemblies, with the authorized Michelin dealer.
- ✓ Michelin, through its authorized Michelin dealer, will apply a \$1,000 credit per truck or trailer towards the exchange transaction.
- ✓ This guarantee is subject to the following conditions and exclusions:
  - This Program is valid from January 1st to December 31st in the current calendar year.
  - All reimbursements pursuant to the terms of the program may only be processed through an authorized Michelin dealer.
  - Tires must be in good condition and free from visible cuts and snags\*.
  - Tire tread must be 13/32nds or greater (new or retread)\* for drive tires and 8/32nds or greater for trailer tires.
  - Wheels must be in good condition and free from visible scratches and damages\*.
  - Tires rendered unserviceable due to abuse, misuse or road hazards are excluded\*.
  - All MICHELIN® Limited Warranty exclusions still apply. See warranty for details.
  - Michelin reserves the right to modify or discontinue this program at any time for any reason without prior notice.

\*For sales of MICHELIN® X One® assemblies to the Authorized Michelin dealer.

# MICHELIN® X ONE® TIRE

## TOTAL SATISFACTION GUARANTEE

### Secondary Market Tractor or Trailer

We accept and agree to abide by the terms and conditions of the MICHELIN® X One® Tire Total Satisfaction Guarantee as outlined in this document.

Total number of assemblies \_\_\_\_\_

Drive \_\_\_\_\_

Trailer \_\_\_\_\_

Cust. P.O.# \_\_\_\_\_

\_\_\_\_\_  
Fleet Name

\_\_\_\_\_  
Dealer name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Bill To

\_\_\_\_\_  
Ship To

\_\_\_\_\_  
Date

\_\_\_\_\_  
Michelin Representative Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



TO FIND OUT MORE  
US: [business.michelinman.com](https://business.michelinman.com)  
CA: [business.michelin.ca/en](https://business.michelin.ca/en)



FIND US ON FACEBOOK  
[michelintruck](https://www.facebook.com/michelintruck)



CONTACT US ON THE WEB  
US: [business.michelinman.com/contact-us](https://business.michelinman.com/contact-us)  
CA: [business.michelin.ca/en/contact-us](https://business.michelin.ca/en/contact-us)



CONTACT US BY TELEPHONE  
US: **1-888-622-2306**  
CA: **1-888-622-2306**