



E2A Product Warranty Policy for Passenger car, Light Truck, Truck Bus and Motorcycle Tyres effective from 1st Jan 2026

PROCEDURE:

- This warranty applies exclusively to the original purchaser of MICHELIN® products, including other brands owned by the Michelin Group and sold through authorized channels in each country. The coverage extends to the following product categories:
 - Passenger car and Light truck tyres
 - Truck and bus tyres
 - Motorcycle tyres
- MICHELIN® tyres that are used under normal service conditions and in compliance with Michelin's maintenance recommendations and safety warnings (<https://www.michelin.com.au/auto/advice/tyre-care> ; <https://www.michelin.co.nz/auto/advice/tyre-care>) are covered by this warranty against defects in design, workmanship, and materials, subject to the terms and conditions specified herein.

What is Covered and Duration of Coverage

MICHELIN® replacement tyres, when used under normal service conditions on the vehicle to which they were originally fitted, are covered under this warranty as follows:

- "The warranty shall remain valid until the original usable tread pattern (depth) is worn out, or for a period of six (6) years from the date of purchase (subject to the presentation of original tyre sales invoice), whichever occurs first."
- Upon the expiration of the applicable period stated above or usable tread pattern worn out, all warranties, whether express or implied, shall be deemed terminated.
- The term original usable tread pattern refers to the tread depth extending from the original tread design down to the level of the tread wear indicators as specified in detail below:

TYRE CATEGORY	TREAD PATTERN (DEPTH) REMAINING (MM)
PASSENGER CAR AND LIGHT TRUCK TYRES	1.6
TRUCK & BUS TYRES	1.6
MOTORCYCLE TYRES	1.5

* The tyre claim shall be accepted only if it is made within 10 years from the tyre's manufacturing date.



- The date of purchase shall be established by the original tyre sales invoice.

What is Not Covered

This warranty does not cover tyres that become unserviceable under the following circumstances:

- Incorrect mounting of the tyre, tyre/wheel imbalance, or improper repair.
- Under-inflation, over-inflation, improper maintenance, or other forms of misuse or abuse.
- Mechanical irregularities in the vehicle, such as wheel misalignment, resulting in uneven or rapid tyre wear.
- Tyres fitted to or used with incompatible or improper valves, rims, or wheels.
- Vehicles carrying loads or operating at speeds exceeding the load and speed index marked on the tyre sidewalls, or beyond the vehicle manufacturer's recommendations.
- Second-hand tyres, including those fitted to used cars or imported vehicles, without proof of purchase.
- Flat spotting caused by improper storage or brake lock.
- Tyres not fitted or used in accordance with the technical recommendations of the manufacturer, as published from time to time.
- Damage resulting from accidents, fire, chemical exposure, explosion, tyre alteration, or vandalism.
- Tyres purchased from unauthorized dealers.
- Damage caused by climatic or ozone effects.
- Use of MICHELIN® tyres inconsistent with the safety and/or maintenance information provided. (<https://www.michelin.com.au/auto/advice/tyre-care> ; <https://www.michelin.co.nz/auto/advice/tyre-care>)
- Road hazard injury (e.g. a cut, snag, bruise, impact damage or puncture, whether repairable or not).
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Compensation Conditions and Exclusions

- In cases where a tyre becomes unserviceable under the conditions covered by this warranty, MICHELIN® may, at its sole discretion:
 - Reimburse the value of the tyre based on the remaining tread depth or provide alternative forms of compensation in accordance with its prevailing commercial policy.
 - Repair the tyre.
 - Supply an equivalent tyre as replacement.



- This warranty does not cover: Service charges, mounting and balancing fees, loss of time, loss of vehicle use, inconvenience, or any consequential damage, to the extent permitted by law.
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- Tyres submitted to an authorized MICHELIN Dealer for compensation remain the property of the consumer. MICHELIN shall not be responsible for any loss or damage to tyres while in custody or control of the authorized dealer for inspection purposes. Tyres accepted by an authorized dealer for compensation become the property of MICHELIN. In the event of a dispute, the consumer must make the tyre available for further inspection.
- No authorized MICHELIN dealer, representative, or employee has the authority to make or imply any representation, promise, or agreement that alters the terms of this warranty. Except as expressly stated herein, all other implied warranties, guarantees, representations, promises, or liabilities arising from breach are excluded to the extent permitted by law.

***This warranty grants the user specific legal rights, and the user may also have additional rights which vary according to the laws of each country.*

This policy shall be applied in Australia and New Zealand