MICHELIN TYRE LIMITED WARRANTY – TERMS AND CONDITIONS

WHAT IS COVERED AND FOR HOW LONG?

Workmanship and Materials

MICHELIN Two Wheel, Passenger, SUV, 4X4, Light truck, Truck and Bus tyres that are used in normal service and in accordance with the maintenance recommendations and safety warnings of Michelin are covered by this limited warranty against defects in workmanship and materials

Term of Warranty

This warranty is for a period of five (5) years from the date of purchase, or until the wear of the minimum legal tread depth (according to country legislation), whichever occurs first. At that time, all warranties, express or implied, expire.

What is not covered?

Tyres which become unserviceable due to:

- Road hazard injury (e.g., a cut, snag, bruise, impact damage or puncture)
- Incorrect fitting of the tyre, tyre/wheel imbalance, or improper repair
- Misapplication, improper maintenance, racing, under inflation, over inflation or other abuse resulting in casing damage or fatigue
- Accident, fire, chemical corrosion, contamination, tyre alteration or vandalism
- Flat spotting caused by improper storage
- The addition of liquid, solid or gaseous materials other than air, nitrogen or carbon dioxide
- Load or speed greater than the ISO load/speed value recommended
- Uneven or rapid wear caused by mechanical irregularity in the vehicle such as axle misalignment, resulting in damage to the under-tread, carcass or steel belts
- Ozone or weather cracking

WHAT MICHELIN WILL DO?

If a tyre is covered by the MICHELIN limited warranty, Michelin or its distributor (based on the term of the agreement in place) will replace the tyre with a comparable new MICHELIN replacement tyre on a pro rata basis. This means that customer will be responsible for paying a portion of the cost. The distributor will determine the portion for which customer will be responsible by multiplying the percentage of the original usable tread worn by the price in the current Michelin Base Price List.

The charges related to tyre fitting and unfitting, transportation charges, balancing charges and other taxes if any are not covered under the Warranty and shall be charged separately as applicable.

CONDITIONS AND EXCLUSIONS

Date of purchase is documented by new vehicle registration (where the tyres were fitted on a new vehicle) or original tyre sales invoice. If there is no proof of purchase, the warranty will be based on the date of manufacture.

Claimed tyres and/or tubes shall be inspected by Michelin authorised representative and their decision shall be final.

This warranty does not provide compensation for any indirect damages including but not limited to service charges incurred, charges for mounting and balancing, loss of time, loss of use of vehicle, inconvenience or consequential damage insofar as the law permits.

Tyres presented to an authorized Michelin Dealer for compensation remain the property of the consumer and Michelin accepts no responsibility for loss of or damage to tyres which are in the custody or control of an authorized Michelin Dealer for the purposes of inspection.

Tyres accepted by an authorized Michelin Dealer for compensation become the property of Michelin. In the event of a dispute, the consumer must make the tyre available for further inspection.

No authorized Michelin Dealer, representative or employee has the authority to make or imply any representation, promise or agreement that in any way varies the terms of this warranty.

Any technical data, specifications and quality specifications generally furnished by Michelin from time to time in relation to its tyre(s) shall not constitute a part of the warranty or assured characteristics of any tyre(s) unless expressly confirmed in writing in relation to the particular tyre(s) purchased by a consumer.

Michelin retains the right to amend or modify the terms and conditions of the Warranty at any time without assigning any reason thereof.