# MOTORCYCLE AND SCOOTER TIRE OWNER'S MANUAL AND LIMITED WARRANTY



## **▶ MICHELIN MOTORCYCLE AND SCOOTER TIRE LIMITED WARRANTY**

# ABOUT THE LIMITED WARRANTIES AND OWNER'S MANUAL BOOKLET

As the original purchaser of a Michelin brand motorcycle or scooter tire, you are covered by all the benefits and conditions (subject to the maintenance recommendations and safety warnings) contained in this booklet. To ensure your understanding of and compliance with the terms and conditions of this warranty, please read it carefully. It is essential that you also read and understand the safety and maintenance recommendations for tires contained in this booklet.

#### **DEFINITIONS**

The "legal life of the tire" is six years from the date of purchase or the life of the "usable tread," which is defined as the original tread worn down to the level of the treadwear indicators- 1/32nds of an inch of tread remaining, whichever occurs first. The date of purchase is documented by a new vehicle registration or tire sales invoice. If no proof of purchase is available, the date of manufacture, as molded on the sidewall, will be used.

# WHAT IS COVERED AND FOR HOW LONG WORKMANSHIP AND MATERIALS

Only those Michelin motorcycle and scooter tires listed in the current Michelin fitment guide (located at https://www.MichelinMan.com), used in normal service on the vehicle on which they were originally fitted, and in accordance with the maintenance recommendations and safety warnings contained in the attached owner's manual are covered by this limited warranty against defects in workmanship and materials for the life of the original usable tread, or six years from date of purchase, whichever occurs first. At that time, all warranties, express or implied, expire. Replacement will be made in accordance with the terms and conditions described under "How Replacement Charges are Calculated."

#### ELIGIBILITY

This limited warranty is extended to the first retail purchaser of the tire, or the original owner of a motorcycle/scooter fitted with Michelin tires as original equipment.

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#### WHAT IS NOT COVERED

#### Tires that become unserviceable due to:

- Road hazard injury. Curbing or spinning including, but not limited to, puncture, cut, impact break, bruise, bulge, snag, stone drill, etc.;
- Incorrect mounting or dismounting of the tire, tire/wheel imbalance or repair;
- Improper use or operation, including, but not limited to, improper inflation pressure, overload, use of an improper rim, vehicle misalignment, improper brake adjustment, worn suspension components, misuse, misapplication, negligence, accident or vandalism, chemical contamination, fire or other externally generated heat, water or other material entrapped inside the tire during mounting, tire alteration, racing or use in competition or other abuse;
- Flat spotting caused by improper storage or brake lock;
- The addition of liquid, solid or gaseous materials other than air, nitrogen or carbon dioxide (for example, water-base sealers or balancing substances);

- Ozone or weather checking after 48 months from DOT;
- Tires with less than 1/32nd of an inch of original tread depth remaining or more than 6 years after the date of purchase;
- Continued use while run flat or severely under inflated;
- Tires used on vehicle fitted with a trailer;
- Ride disturbance claims submitted after the first one thirtyseconds of an inch (1/32nd of an inch) of original treadwear;
- Conditions caused by improper storage;

Also, claims for the following are not covered:

- Costs of mounting, balancing, wheel removal and installation (unless otherwise specified) following prorated replacement or repairs of tires or tubes, and applicable federal, state and local taxes:
- Claims for irregular wear;
- Tires that have been retreaded, re-grooved or modified in any fashion;
- No tire will be considered for warranty adjustment for any reason after 6 years from the date of purchase.

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#### HOW REPLACEMENT CHARGES ARE CALCULATED

**Workmanship/Materials Tread Depth Calculation:** The tread depth of a tire is measured at the center-most groove of the tread where the treadwear indicator is located.

#### **UPTO 50% WORN**

A Michelin motorcycle or scooter tire that becomes unserviceable due to a condition covered by this workmanship and materials limited warranty will be replaced with a comparable new Michelin tire, free of charge, when the tire is within the first 50% of original usable tread depth wear. The cost of mounting, balancing, and other service charges, disposal fees, or applicable taxes are payable by the consumer.

#### **AFTER 50% TREADWEAR**

When more than 50% of the original usable tread depth wear is used, you must pay the cost of a comparable new Michelin motorcycle or scooter tire on a pro rata basis. The

retailer will determine the charge by multiplying the current dealer-selling price of the tire (in effect at the time of adjustment) by the percent indicated in the Michelin Warranty Adjustment Chart. You pay the cost of mounting, balancing and any other service charges and applicable taxes.

# WHAT THE CONSUMER MUST DO WHEN MAKING A CLAIM

When making a claim under the terms of this limited warranty, you must present your tire(s) to a participating Michelin Motorcycle and/or Scooter retailer. The vehicle on which the tires were used must be available for inspection.

Personal identification (driver's license, credit card, etc.) and vehicle registration may be required. You pay service charges for normal vehicle and tire maintenance. Also see Conditions and Exclusions section pertaining to all limited warranties listed in this booklet.

#### CONDITIONS AND EXCLUSIONS

This limited warranty does not provide compensation for loss

of time, loss of use of vehicle, inconvenience or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Tires presented for claim remain the property of the consumer and Michelin accepts no responsibility for loss of or damage to tires that are in the custody or control of a Michelin tire retailer for the purpose of inspection for warranty adjustment. Tires accepted for claim become the property of

Michelin North America, Inc. (MNA).

## In the event of a disputed claim, the consumer must make the tire available for further inspection.

No MNA representative, employee or retailer has the authority to make or imply any representation, promise or agreement, which in any way varies the terms of this warranty.

These limited warranties apply only in the United States.

#### **CONSUMER RIGHTS**

This warranty gives the user specific legal rights, and the user may also have other rights that vary from state to state.

## SAFETY MAINTENANCE INFORMATION

Read the owner's manual portion of this brochure, the information on the sidewall of your tires, your vehicle owner's manual and vehicle tire information placard for essential safety and maintenance information.

You should have complete confidence in your new Michelin tires. Still, it's important to register your tires in the event that we need to contact you. For online registration, visit motorcycle.michelinman.com/tire-registration/register-your-tires.

When service is required:

- 1. Contact a participating Michelin Motorcycle/Scooter tire retailer.
- 2. If additional assistance in locating a participating Michelin Motorcycle/Scooter tire retailer is required, please call the phone number listed for your area on page 15.

# ARBITRATION CLAUSE RESOLUTION OF DISPUTES

ALL CLAIMS ARISING FROM THIS LIMITED WARRANTY OR THE MARKETING, SALE OR PERFORMANCE OF THE PURCHASED PRODUCT AGAINST MICHELIN NORTH AMERICA, INC. AND ITS AGENTS, EMPLOYEES, DEALERS, AFFILIATES, PARENT OR SISTER CORPORATIONS, RELATED CORPORATE ENTITIES, PREDECESSORS, SUCCESSORS OR ASSIGNS (HEREINAFTER COLLECTIVELY "MICHELIN") SHALL BE SUBJECT TO BINDING ARBITRATION. You and Michelin acknowledge your and its right to litigate claims, disputes and controversies arising out of or in connection with this limited warranty or the marketing, sale or performance of the purchased product in court, but prefer to resolve any such claims, disputes and controversies through arbitration and hereby waive the right to litigate such claims, disputes and controversies in court upon election of arbitration by either party. Therefore, you and Michelin agree that all claims, disputes, and controversies between you and Michelin arising out of or in connection with this limited warranty, or any other warranties, express or implied, including a failure of warranty, or any claims arising out of or in connection with the marketing, sale or performance of the purchased product, including

but not limited to claims for consumer fraud or brought under any consumer protection statute, but excluding claims for personal injury or property damage, shall be finally resolved solely by arbitration, upon election by either party, according to the formal dispute resolution procedures then in effect of the National Arbitration Forum, or if the National Arbitration Forum is no longer conducting such arbitrations, a successor organization thereto or such other private arbitration service as you and Michelin North America, Inc. shall mutually agree (the actual authority involved, the "Arbitral Body"). The Arbitral Body shall decide the issues submitted in accordance herewith, provided that all substantive questions of law will be determined under the laws of the State in which you purchased the product at issue. You agree that no claim subject to arbitration shall be arbitrated as a class action, or on a classwide or representative basis, or on behalf of the general public, or on behalf of other persons that may be similarly situated. You agree that you do not have the right to act as a private attorney general, a class representative, or to participate as a member of a class of claimants with any claim subject to arbitration. You further agree that no claim subject to arbitration shall be heard by a jury and that any judgment or award of the Arbitral Body will be final and not subject to judicial review.

All arbitrations will be conducted as document hearings. Each party shall bear its own costs arising from and associated with the document hearing with the exception of the arbitrator's fee that will be borne by all parties in equal shares. If either party requests any procedures beyond a document hearing, the requesting party will be responsible for all fees, including filing and administrative fees, above and beyond the fees required for document hearings. Any award of the arbitrator(s) may be entered as a judgment and shall be enforceable in any court of competent jurisdiction. The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. Information about arbitration may be obtained and claims may be filed at any office of the National Arbitration Forum or at P.O. Box 50191, Minneapolis, MN 55405.

#### TIRE DISABLEMENT SAFETY WARNING

Any tire may fail as a result of impact damage, improper inflation, overloading or other conditions resulting from use or misuse. Tire failures, such as a rapid air loss or a tread and belt detachment, may increase risk of injury or death and/or property damage. To reduce the risk of a tire failure, Michelin recommends you thoroughly read and follow the recommendations in the Michelin Tire Warranty Book, vehicle

owners manual, tire placard information, and tire sidewall information regarding safety warnings, proper tire use and maintenance.

# DRIVING ON ANY TIRE THAT DOES NOT HAVE THE CORRECT INFLATION PRESSURE IS DANGEROUS

Any underinflated tire builds up excessive heat that may result in sudden tire destruction. If tires are supplied as original equipment, refer to the tire decal on the vehicle (check vehicle and/or vehicle owner's manual for decal location) for the recommended operating pressures. For replacement tires, the correct inflation pressure will be provided by your tire retailer; if not, refer to the vehicle decal.

These inflation pressures must be maintained as a minimum. However, do not exceed the maximum pressure rating indicated on the tire sidewall.

For high speed, fully loaded or dual riding routing motorcycle applications, inflate the front tire to the maximum pressure recommended by the vehicle manufacturer. For rear tires, inflate to the maximum load inflation pressure on the sidewall. Never exceed the maximum load indicated on the tire sidewall or vehicle capacity load found in the owner's manual.

# CHECK THE COLD INFLATION PRESSURES IN ALL YOUR TIRES AT LEAST ONCE EACH MONTH

Failure to maintain correct inflation may result in improper vehicle handling and may cause rapid and irregular tire wear, sudden tire destruction, loss of vehicle control and serious personal injury. Therefore, inflation pressures should be checked at least once each month and always prior to long distance trips.

Be sure that all valves have suitable (pressure retaining) valve caps. The valve cap is the primary seal against air loss.

#### UNDERINFLATION

It is impossible to determine whether tires are properly inflated by simply looking at them. It is almost impossible to "feel or hear" when a tire is being run underinflated or nearly flat. Tires must be checked monthly with a tire pressure gauge.

Pressures should be checked when tires are cold, in other words, before they have been driven on. Driving, even for a short distance, causes tires to heat up and air pressure to increase.

## Checking pressure when tires are hot:

If pressures are checked after tires have been driven for more than three minutes or more than one mile (2 km), the tires become hot and the pressures will increase by approximately 4 psi. Therefore when the tire pressure is adjusted under these conditions, it should be increased to a gauge reading of 4 psi greater than the recommended cold inflation pressure.

## For Example Only:

Gauge reading of hot tire:	38 psi (262 kPa)
If recommended cold inflation pro	
Desired gauge reading of	-

hot tire 36 + 4 psi = ...... 40 psi (250 + 30 = 280 kPa) Therefore: add 2 psi......(15 kPa)

Check cold pressure frequently with a good quality gauge. "Bleeding" air from hot tires could result in underinflation. Use an accurate tire gauge to check pressures. Never allow children to inflate or deflate tires.

#### **TIRE SPINNING**

Do not spin wheels in excess of 35 mph (55 km/h) as indicated on the speedometer. Excessive speed in a free-running, unloaded tire can cause it to "explode" from centrifugal force.

The energy released by such an explosion is sufficient to cause serious physical injury or death. Never allow anyone to stand near or behind the spinning tire. When in mud, sand, snow, ice or other slippery conditions, do not engage in excessive wheel spin. Accelerating the motor excessively may cause a drive tire that has lost traction to spin beyond its speed capability. This is also true when balancing a drive tire/ wheel assembly on the vehicle using the vehicle engine to spin the tire/wheel assembly.

#### HIGH SPEED DRIVING CAN BE DANGEROUS

Correct inflation pressure is especially important. However, at high speeds, even with the correct inflation pressure, a road hazard, for example, is more difficult to avoid and if contact is made, has a greater chance of causing tire damage than at a lower speed. Moreover, driving at high speed reduces the reaction time available to avoid accidents and bring your vehicle to a safe stop.

If you see any damage to a tire or wheel, replace the tire and visit a participating Michelin Motorcycle/Scooter Tire Retailer at once. Exceeding the maximum speeds shown on the following chart for each type of Michelin tire will cause

the tire to build up excessive heat that can cause tire damage that could result in sudden tire destruction and rapid air loss. Failure to control a vehicle when one or more tires experience

Speed Index	Max. mph	Max. km/h									
В	31	50	J	62	100	Q	99	160	V	149	240
C	37	60	K	68	110	R	106	170	(V)	>149	>240
D	40	65	L	75	120	S	112	180	W	168	270
E	43	70	M	81	130	Т	118	190	(VV)	>168	>270
F	50	80	N	87	140	U	124	200	Υ	186	300
G	56	90	Р	93	150	Н	130	210			

a sudden air loss can lead to an accident.

In any case, you should not exceed reasonable speeds as indicated by the legal limits and driving conditions.

INSPECT YOUR TIRES, DO NOT RIDE ON A DAMAGED TIRE OR WHEEL.

#### HAZARDS

Objects in the road, such as potholes, glass, metal, rocks, wood, debris and the like, can damage a tire and should be safely avoided. Unavoidable contact with such objects should prompt a thorough tire inspection. Any time you see any damage to a tire or wheel replace the tire and visit a participating Michelin Motorcycle/Scooter Tire Retailer at once.

#### IMPACT DAMAGE

A tire impacted by a road hazard (curb, pothole, debris) may be damaged but not have visible signs of damage on its surface. A tire damaged by an impact may sustain a sudden failure a day, week, or even months later. You may not recall hitting an object that damaged or injured your tires. Air loss, unusual tire wear, localized wear or vibrations can also be signs of internal tire damage.

If you suspect any damage to your tire or wheel from an impact with a curb, pothole, debris on the road or any other road hazard, or if you feel or hear any unusual vibration, replace the tire immediately and visit any qualified tire technician.

#### INSPECTION

Always look for bulges, cracks, cuts, penetrations, and

abnormal tire wear, particularly on the edges of the tire tread, which may be caused by misalignment or underinflation. If any such damage is found, the tire must be inspected by any Michelin Motorcycle/Scooter tire retailer at once. Use of a damaged tire could result in tire destruction.

All tires will wear out faster when subjected to high speeds as well as hard cornering, rapid starts, sudden stops, frequent driving on roads that are in poor condition, and off road use.

Roads with holes and rocks or other objects can damage tires and cause misalignment of your vehicle. When driving on such roads, drive carefully and slowly, and before driving again at normal or highway speeds, examine your tires for any damage, such as cuts, bulges, penetrations, unusual wear patterns, etc.

# DO NOT OVERLOAD – DRIVING ON ANY OVERLOADED TIRE IS DANGEROUS

The maximum load rating of your tires is molded on the tire sidewall. Do not exceed this rating. Follow the loading instructions of the manufacturer of your vehicle and this will ensure that your tires are not overloaded. Tires that are loaded beyond their maximum allowable loads for the particular application will build up excessive heat that may result in sudden tire destruction.

#### TRAILER TOWING

Trailers may contribute to motorcycle instability, tire stresses and overload, causing irreversible damage resulting in sudden tire failure and accident. Michelin does not recommend the use of trailers nor warrant tires used on motorcycles fitted with trailers.

#### TIRE MIXING

To obtain optimum performance and handling, correct matching of front and rear tires is important. Therefore, mount only tires for "Front" on the front wheel positions and only tires for "Rear" on the rear wheel positions. A new front tire with a worn rear tire can cause instability in the vehicle. Always follow the motorcycle or scooter manufacturer's recommendations when choosing radial or bias tires. Mixing the two may adversely affect the handling and stability, unless recommended by the vehicle manufacturer. To maximize grip, maneuverability, handling and comfort, motorcycle tires should be replaced as a pair. Michelin tires have been engineered to deliver optimum performance as a matched front/rear pair.

#### TIRE ALTERATIONS

Do not make or allow to be made any alterations on your

tires. Alterations may prevent proper performance, leading to tire damage that can result in an accident. Tires that become unserviceable due to alterations such as truing, whitewall inlays, addition of balancing or sealant liquids, or the use of tire dressing containing petroleum distillates are excluded from warranty coverage.

#### TIRE REPAIRS

Michelin does not condone or endorse the repair of any of its motorcycle or scooter tires that have suffered punctures or other damage. Michelin assumes no liability for injuries or consequential damages arising from MICHELIN® motorcycle tires that have been patched, plugged, sealed or otherwise repaired by a dealer, distributor or consumer.

## DRY OR LIQUID BALANCING MATERIALS

Michelin does not recommend the use of dry or liquid balancers/sealers or any other balancing materials. Tires and tubes into which these have been injected will not be covered under warranty.

#### DYNAMOMETER TESTING

Michelin does not warrant tires that have been subjected to motorcycle dynamometer testing. This severe use may result in tread compound degradation and possible tire failure. Michelin has specific recommended conditions for the storage, selection, mounting, inflation, pressure, use, monitoring and maintenance of its tires. The conditions stated by Michelin, shall be adhered to by the Customer. The Customer shall be under a duty to inform users and its own Customers of said conditions.

Our Customers should also train their employees, who are involved in placing our products with the end users, about Michelin's tire recommendations. If in doubt, we invite you to consult our technical documentation or one of our technicians, or ultimately, our web site at www.MichelinMotorcycle .com.

#### **STORAGE**

Tires contain waxes and emollients to protect their outer surfaces from ozone and weather checking. As the tire rolls and flexes, the waxes and emollients continually migrate to the surface, replenishing this protection throughout the normal use of the tire. Consequently, when tires sit outdoors, unused for long periods of time (a month or more) their surfaces become dry and more susceptible to ozone and weather checking and the casing becomes susceptible to flat spotting.

For this reason, tires should always be stored in a cool, dry, clean, indoor environment. If storage is for one month or more, eliminate the weight from the tires by raising the vehicle or by removing the tires from the vehicle. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.

When tires are stored, be sure they are placed away from sources of heat and ozone such as hot pipes and electric generators. Be sure that surfaces on which tires are stored are clean and free from grease, gasoline or other substances that could deteriorate the rubber. (Tires exposed to these materials during storage or driving could be subject to sudden failure.)

#### FOLLOW THESE MOUNTING RECOMMENDATIONS

Tire changing can be dangerous and must be done by professionally trained persons using proper tools and procedures as specified by the Rubber Manufacturers Association (RMA).

Your tires should be mounted on wheels of correct size and type and which are in good, clean condition. Wheels that are bent, chipped, rusted (steel wheels) or corroded (alloy wheels) may cause tire damage. The inside of the tire must be free from foreign material. Have your retailer check the wheels before mounting new tires. Mismatched tires and rims can explode during mounting. Also, mismatched tires and rims can result in dangerous tire failure on the road. If a tire is mounted by error on the wrong-sized rim, do not remount it on the proper rim – scrap it. It may have been damaged internally (which is not externally visible) by having been dangerously stretched and could fail on the highway.

It is recommended that you have your tires and wheels balanced. Tires and wheels that are not balanced may cause steering difficulties, a bumpy ride, and irregular tire wear.

Be sure that all your valves have suitable (pressure retaining) valve caps. The valve cap is the primary seal against air loss.

#### MAINTAINING CLEARANCE

If you intend to mount sizes other than indicated in your motorcycle or scooter owner's manual you should consult the manufacturer. Clearance of fenders, swing arm, etc., must be

maintained and increasing tire size may require an increase in rim width.

#### **RIM SIZE**

To ensure handling and stability of your vehicle, correct rim width is important. For example, a narrower than recommended rim will alter the tire profile, concentrating tire wear in a small area resulting in a smaller contact patch during braking.

#### TUBES

When fitting a new tire, a new tube should be fitted at the same time. Tubes are a critical part of the assembly and the use of an old tube can crease and fail due to thinning of the tube rubber. Tubes must be mounted on tube-type rims. Do not fit tubes on a tubeless rim. Be sure to inspect the rim band for any damage and consult a motorcycle dealer for correct replacement and repair to a tube.

#### **RUN-IN PERIOD**

When new tires are fitted do not subject them to maximum power or hard cornering until a reasonable distance of approximately 100 miles has been covered. This allows the rider to become accustomed to the "feel" of the new tires and to achieve optimum performance.

#### READING THE DOT

DOT XXXX XXXX XXX (prior to August 2000) DOT XXXX XXXX XXX ◀ (1990–1999) DOT XXXX XXXX XXXX (after July 2000)

#### THE DOT

The "DOT" symbol certifies tire manufacturer's compliance with U.S. Department of Transportation tire safety standards. Next to the symbol is the tire identification or "serial number." The first two characters identify the plant where the tire was manufactured. The next two characters reflect the tire size. The following one to four digits may be used at the tire manufacturer's option as a descriptive code. The last three characters are numbers identifying the week and year of manufacture. (Example: "025" means the second week of the year of decade, e.g.: 1995, 1985, etc.) From 1990–1999, Michelin brand tires are marked with a triangle pointing to the last three numeric characters. For tires produced after July 2000, four digits are used. (Example: "0201" signifies the second week of 2001.) If the last digits of your DOT number contain three numeric characters and are not marked with a triangle, consult a qualified tire technician to determine the year of manufacture.

## REMEMBER... TO AVOID DAMAGE TO YOUR TIRES AND POSSIBLE ACCIDENT:

- CHECK TIRE PRESSURE AT LEAST ONCE EACH MONTH WHEN TIRES ARE COLD AND BEFORE LONG TRIPS.
- DO NOT UNDERINFLATE/OVERINFLATE.
- DO NOT OVERLOAD.
- DRIVE AT MODERATE SPEEDS, OBSERVE LEGAL LIMITS.
- AVOID DRIVING OVER POTHOLES, OBSTACLES, CURBS OR EDGES OF PAVEMENT.
- AVOID EXCESSIVE WHEEL SPINNING.
- IF YOU SEE ANY DAMAGE TO A TIRE, REPLACE THE TIRE AND VISIT ANY MICHELIN MOTORCYCLE/SCOOTER TIRE RETAILER AT ONCE.
- IF YOU HAVE ANY QUESTIONS, CONTACT YOUR MICHELIN MOTORCYCLE/SCOOTER TIRE RETAILER.

# FAILURE TO OBSERVE ANY OF THE RECOMMENDED PRECAUTIONS CONTAINED IN THIS OWNER'S MANUAL CAN LEAD TO ERRATIC VEHICLE BEHAVIOR AND/OR TIRE DAMAGE, POSSIBLY RESULTING IN AN ACCIDENT.

If you see any damage to your tires or wheels, contact your local participating Michelin Motorcycle/Scooter tire retailer.

If further assistance is required, contact the Michelin Consumer Care Department: 1-800-847-3435

### or write:

Michelin North America, Inc. Attention: Consumer Care Department Post Office Box 19001 Greenville, SC 29602-9001

or visit: https://www.MichelinMan.com

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ORIGINAL OWNER/TIRE INS	STALLATION INFORMATION	To be completed at time of purchase				
Date of Purchase:		Odometer reading when	tires installed:			
Customer Information:		Tire Size/Design (front):_				
Name:		Recommended Front Tire Pressure:				
Address:		Tire Size/Design (rear):				
City:		Recommended Rear Tire Pressure:				
State/Prov.:	Zip/Post Code:	DOT Numbers:				
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when tires removed:	Removed:	Name:	Signature:			

Be sure to register your new tires at motorcycle.michelinman.com/tire-registration/register-your-tires
MICHELIN NORTH AMERICA, INC., P.O. BOX 19001, GREENVILLE, SOUTH CAROLINA 29602-9001